

## Hybrid Evacuation Chair and equipment Training Workshop Terms and Conditions

1-All courses must be paid for in advance. Payment methods include BACs via an invoice or Credit Card via PayPal.

2-You are entitled to a full refund if we receive a cancellation notice at least 3 business days prior to start date. You may change the date / time providing this is done by 2 business days prior to start date.

3-Only those attending will receive an email link to the course and a certificate upon completion. There is a limit of 8 delegates per course. The link to the course will be sent 5 days (or as soon as possible if booked inside this) prior to start date.

4-Once the course has commenced, no further delegates will be allowed access. Everyone attending must complete the full course. There are no exceptions or refunds for late arrivals or delegates failing to attend.

5-This is a Hybrid Workshop and not intended as a substitute for hands on practical training (we can also provide this if required) It is designed to give information on how Evacuation equipment works, advice and guidance on who may need additional help and video of chairs and kit in action. Environmental Handling systems accepts no liability whatsoever for any issues or accidents by any person operating the equipment based solely on this workshop.

6-Before attempting to operate any Evacuation equipment you must be aware of the following.

The chairs must be maintained annually by a competent person (we can provide this)

You must not use the kit in an unsafe manner or in a way it is not designed for.

Use the equipment (chairs) on unsuitable surfaces such as spiral, flared, overly steep or external staircases.

Be aware of your physical capacity and any medical condition which may hinder this.